



7th January 2019

NOTICE TO CUSTOMERS

Thalatta (THA) (CO842 / OC842 / AG840)

Dear Valued Customer,

MV Thalatta, Voyage CO842, was due to arrive at its first Australian port on 16th December. During routine inspections during discharge operations dead and live bugs were found. These findings were reported to the Australian Government - Department of Agriculture and Water Resources (DAWR).

Wallenius Wilhelmsen Ocean has, from the outset of the BMSB threat, worked closely with the Australian Authorities and takes its responsibilities to ensure that various pests are not transported to Australia extremely seriously. Part of this responsibility is monitoring and inspection on board the vessel for possible biosecurity risks. Ensuring biosecurity compliance is the responsibility of the importer, and at the same time the presentation of clean cargo at the port of load is, at all times, the responsibility of the shipper.

WW Ocean has been working with the DAWR over the past weeks to determine an operationally feasible plan to discharge cargo in Australia.

Mon 7th January – the DAWR have now unfortunately issued a written directive for MV Thalatta to depart Australian waters and for all cargo to undergo treatment prior to delivery to its intended port. WW Ocean will now sail the vessel to Singapore.

As Thalatta is not permitted to call Australian ports, costs associated with the vessel deviation, treatment and return of cargoes to Australia is to be shared between WW Ocean and cargo owners.

Since DAWR have not ordered fumigation of cargo, it is planned to put in place a passive treatment solution, not requiring the fumigation of cargo. Cargo will be discharged in a warmer

climate and reloaded after some days. It is our ambition that this will be a faster and lower cost solution. WW Ocean will advise the cost per CBM for return of cargo in the next 48 hours.

MV Thalatta departed Australian waters 4th January as per DAWR directives. Revised schedule as per below.

	Singapore		Fremantle		Melbourne		Port Kembla		Brisbane	
	ETA	ETD	ETA	ETD	ETA	ETD	ETA	ETD	ETA	ETD
Tamesis	11/01	19/01	27/01	27/01	01/02	02/02	03/02	04/02	05/02	06/02

WW Ocean would like to express its sincere regret at this situation, which have occurred outside of our control and despite our best efforts to mitigate. Despite adherence to all rules and regulations together with significant actions over and above the DAWR requirements, contaminated cargo continues to be presented for shipment, triggering the severe disruption to Thalatta's voyage. We fully recognise the impact on our customers supply chains and business resulting from this significant delay.

We continue to do all we can to minimize the effects to our customers of the situation and will continue to keep you informed as new information comes to hand.

We apologise for these delays, but trust that you fully understand our shared responsibility in this matter, and that we must work together to safeguard Australia's Biosecurity and comply with DAWRs instructions.

For further information regarding this advice, please contact your local Wallenius Wilhelmsen Ocean office.

Sincerely,

Wallenius Wilhelmsen Ocean